

THE UNIVERSITY OF HONG KONG

Self-pay Medical Scheme

The University has made arrangement with two of the existing outside panel doctors to offer a Self-pay Medical Scheme with an aim to provide an additional option for staff, retirees and their family members in receiving medical treatment outside the campus. Eligible members (see Eligibility below) shall be able to receive medical treatment from these outside panel doctors which provide self-pay medical services including GP consultation, specialist consultation and Chinese medicine consultation, on preferential rates. This additional option shall offer the eligible staff members with more flexibility and shall supplement the existing services provided by the University Health Service.

Eligibility

2. This self-pay medical scheme is open to:

- (a) Staff[#] eligible for primary care at the UHS and their immediate family*;
- (b) Retirees[#] eligible for primary care at the UHS and their immediate family*;
- (c) Departed staff[#] on fixed-term contract who have reached the age of 60 and have served the University for more than 10 consecutive years, and their immediate family*.

[#]HKU staff and retirees only, not staff or retirees of subsidiary companies, e.g. HKU SPACE

*Immediate family refers to spouse and children, irrespective of whether they are defined as dependent children by the University.

Services and Charges

3. The services provided by the outside panel doctors under this scheme and the relevant charges from April 1, 2024 to March 31, 2025 are listed below:

(i) Quality HealthCare Medical Services Ltd.

(a) Western Medical Consultation

General Practitioner consultation inclusive of up to 4 days' basic medication at Quality HealthCare Medical Centres (except the ones in Discovery Bay, Prince's Building and Drs. Anderson & Partners which are charged at 100% walk in rate)	HK\$210 per visit [@]
Specialist Practitioner consultation inclusive of up to 5 days' basic medication	HK\$534 per visit

(b) Chinese Medicine Consultation

TCM Herbalist consultation including 2 packs of basic herbs or basic granules	HK\$210 per visit
Acupuncture	HK\$318 per session
Bonesetting	HK\$318 per session

(c) Physiotherapy treatment

Quality HealthCare Medical Centres	HK\$386 per session
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(d) Diagnostic and imaging screening

Screening services at designated diagnostic and imaging centres	10% off the walk in rate
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(ii) UMP Medical Services

(a) Western Medical Consultation

General Practitioner consultation (excludes medication)	HK\$175 per visit [@]
Specialist Practitioner consultation (excludes medication)	HK\$450 per visit

(b) Chinese Medicine Consultation

Chinese Herbalist Medicine consultation (excludes medication)	HK\$140 per visit
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[@] For staff and dependants who are eligible for the Outside Panel Doctors Scheme, they only need to contribute \$55 towards GP consultations at UMP and \$60 at Quality HealthCare. Details of the Outside Panel Doctors Scheme can be viewed at <https://www.uhs.hku.hk/outside-panel-doctors-scheme/>.

Booking arrangement

4. Members do not need to sign up for this scheme in advance. To use the services, they should book a medical appointment directly with the doctors under the two panel groups. The contact details are set out below:

Panel Doctors	Enquiry Hotline	Website	List of doctors/clinics
Quality HealthCare Medical Services Ltd.	8301 8301 (24 hours hotline)	http://www.qhms.com	https://www.uhs.hku.hk/self-pay-medical-scheme/
UMP Medical Services	2824 0231	http://www.ump.com.hk	https://www.uhs.hku.hk/self-pay-medical-scheme/

Members are advised to check with the providers for the updated doctors list and confirm the consultation fee prior to making the consultation appointment.

5. Members should present their HKU Staff Card for identification whereas retirees/dependants should quote the employee ID and produce valid identification document, e.g. HKID card. They are required to pay the charges directly to the clinic after the consultation.

Enquiries

6. Enquiries on the Self-pay Medical Scheme should be addressed to:

For eligibility matters: Human Resources Office (email: hro.healthcare@hku.hk)
For other matters: Please contact the clinics under the Scheme directly.

March 31, 2024