

**Arrangement for the University Health Service (UHS)**

**from 3 February 2020 onwards**

From 3 February 2020 onwards, the UHS will continue to maintain operation with certain adjustments as below.

First of all, to tie in with the Emergency Response Level under the “Preparedness and Response Plan for Novel Infectious Disease of Public Health Significance” announced by the Government, the UHS will strengthen infection control measures across all its clinics and service units. All patients with appointments or visitors must put on surgical masks when entering the UHS clinics and service units. They will need to have their body temperature checked and to complete a health screening form at the entrance. The UHS Staff will also maintain strict infection control practices. All UHS clinics will be closed from 1-2 pm for enhanced cleaning.

At the same time, the UHS will redeploy resources to dedicate fully to handle consultations and associated care related to the Novel Coronavirus Infection (2019-nCoV) threat. It will respond to requests and referrals from the campus residential community of students and visitors, especially those returning from affected areas.

In order to reduce the risk of the spread of the 2019-nCoV, and to redeploy resources to handle the care related to the 2019-nCoV threat, non-urgent services under the UHS will be adjusted. Patients with non-urgent appointments are also encouraged to call the respective clinics to reschedule their appointments to a later date.

For 2019-nCoV matters, please contact the UHS at 39172514.

For appointment matters, please contact the following:

Medical appointments	2549 4686
Dental appointments	2859 2511
	2859 2512
Physiotherapy appointments	3917 2509

Thank you.

University Health Service

1 February 2020